

Safe | Professional | Reliable

# **Capability Statement**



### **About Us**

Established in 2013, as a subsidiary to Relines Australia, Relines South Africa is a leader in the delivery of tailored industrial maintenance solutions for mill relining services. Combining high quality standards, expert technical and engineering support with customer service and innovative approaches, we pride ourselves, as our first priority, in delivering all of our services with a high degree of safety.

Supported by our extensive experience and high quality performance in Crushing, Milling, Flotation and Settling services, Relines South Africa offers high-end mill reline services and associated activities for any job whatever the scale.

- South Africa and Zambia based mill relining provider.
- Currently operate throughout South Africa, Zambia, Tanzania, Ghana and the DRC.
- Integrated service capability: mill relining removal & maintenance, crushing liner replacements and flotation system maintenance.
- Analysis and continual improvement reporting.

- Core Values:
  - Provision of a safe and healthy working environment.
  - Commitment to quality through best practice and continual improvement.
  - Honest, integrity & trust.
- Strong experience relining Ball, SAG, AG, Rod, Cement & Vertical mills.
- Purchasing supplies and parts for concentration & process plants.





## **Our Capabilities**

Operating across Southern and Northern Africa, Relines South Africa delivers exceptional outcomes for our clients. Our comprehensive range of core services includes;



#### Mill Lining Installation Removal & Maintenance

With nearly a century of mill relining knowledge, this solid foundation underpins our ability and expertise to tackle any challenge in all aspects of mill lining installation, removal and maintenance on all Ball, SAG, AG, Vertical and Cement Mills.



## Reline Equipment: Technical Support & Maintenance

Relines South Africa are able to deploy technical support staff experienced in preventative and ongoing maintenance in mill relining equipment to ensure that minimal downtime occurs with reline machinery and liner handlers.



## Feed Chute Repairs & Maintenance

Relines South Africa minimises maintenance impact and downtime by scheduling Trommel panel replacement and repairs to align with the mill reline schedule of works. Our experienced personnel are fully capable of providing this service to allow for a seamless shutdown and to provide maximum return for our clients.



#### **Gold Recovery**

Utilising our customised gold recovery modules, Relines South Africa are experts in maximising the recovery of gold accumulation from spent lining components.



## **Trommel Panel Replacements**

Relines South Africa minimises maintenance impact and downtime by scheduling Trommel panel replacement and repairs to align with the mill reline schedule of works. Our experienced personnel are fully capable of providing this service to allow for a seamless shutdown and to provide maximum return for our clients.



## ☐ Time Critical & Post Shutdown Reporting

We report progress in Real Time. Our investment in custom software allows us to provide our clients with real-time information throughout the project, as well as mill reline and summary's post shut down. Including when parts are moved, mill turn time, estimated completion time, safety performance and continual improvement strategies.



### **Additional Services**

Mill reline personnel are universally regarded for their ability to deliver exceptional results within tight schedules. Having our people familiar with the work area and engaged in complimentary tasks, provides a single source solution benefiting our clients.



## Crusher Repairs & Maintenance

Our experienced personnel service, maintain and report on various Cone and Jaw crushers including feed bins and chute liner changes.



## Flotation Settling Services

We service and report on flotation banks or tanks and the current efficiency on starter rotors, dispersers, dart valve pods and seats.



#### Cyclone & Classifiers

Relines South Africa report and maintain various types of cyclones and classifiers.



#### Contract Labour

Supplying our clients with well renown brands and with a high understanding of critical size separation across different plants, we employ service teams to maintain and install as required.



#### Rubber Lining

Due to the rubber lining being a critical component of the mill lining system, we provide the tools, materials and expertise to complete work in-line with other mill reline activities.



#### Process Plant Procurement: Import/Export, Parts & Supplies

Relines South Africa have an extensive network of local suppliers it works with to ensure all parts, spares and equipment is provided to our clients. Our focus is on the right quality, right price and on time delivery.

### **Management Systems**



#### **Safety Management System**

Safety is our first consideration in all that we do. As a leading mill relining company, Relines South Africa is committed to upholding the highest possible safety standards across our business to meet the core requirements of our Australian parent companies AS/NZS 4801 certification. Our unwavering duty of care is embedded in our values, organisational culture and operating systems, and is an inherent part of how we carry out our business every day. Relines South Africa's Management is committed to a 'Zero Harm' working environment for its employees, contractors and client personnel to meet or exceed the safety and health standards expected by the communities and industries in which we work.

#### **Quality Management System**

As a company that strives for excellence, we have developed a Quality Management System based on the requirements of government legislation and industry expectations. Significant aspects embraced within Relines South Africa's Quality System include:

- Complying with statutory obligations, standards, specifications and codes of practice. Our control of documents is consistent with the Australian certification requirements of ISO 9001
- Inspection and Test Plans, together with Compliance inspection
- Purchasing
- Monitoring and measurement of product
- Checklists
- Quality System monitoring and Audits

By implementing this system at every project site, we can ensure our commitment to excellence is continually upheld.

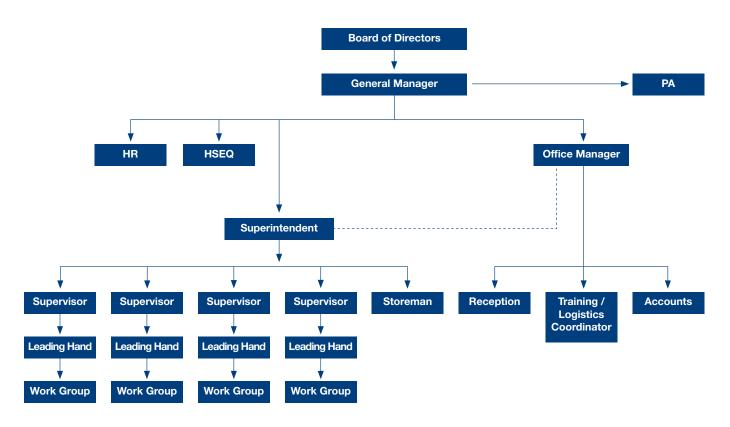




#### **Environment**

Relines South Africa recognises that operating in a sustainable, responsible manner is an important business practice that enhances value for shareholders and in turn, the employees and communities in which we operate. We are conscious of our responsibility to the environment and ensure our people are engaged with our environmental protection processes. Our objective is to create a culture and working environment ensuring the preservation of the natural environment and respects the community which we work within.

## **Organisational Chart**



## **Training & Development**

Our people and workplace culture play an enormous role in what we do and who we are. Through continual learning, accredited high risk training, and professional development, Relines South Africa invests in its people for long term sustainability. This training may include;

- Leadership and Management
- Wotkplace Health and Safety
- Safe Working at Heights
- Confined Space Entry

- Forklift and Tele-Handler
- Dogging and Rigging
- Internal Mill Reline Tooling VoC's
- Supervisor Training

Relines South Africa understands that engagement and development through training and up skilling, helps create a pathway in which our employees can actively pursue more responsibility, more improvement and more progress.





### **Corporate Social Responsibility**

Relines South Africa supports a variety of charities and community organisations through sponsorships, donations and participation in fund raising events. Some of the organisations we support includes:

- Africa Cancer Foundation
- My School Charity Fund
- Movember Foundation
- RSPCA

Relines South Africa is committed to supporting these valuable organisations to benefit the community.

## **Community**

Relines South Africa understands the power of employing a local workforce. Not only contributing to the local economy, local employment also allows Relines South Africa to up skill and maintain a flexible workforce for efficient mobilisation. It is important that Relines South Africa maintains a strong relationship with local communities and provides safe and stable employment opportunities.





# **BBBEE Certification Level IV**

As part of our initiative to create direct economic participation opportunities Relines South Africa are proud to contribute and achieve this level of certification and are looking forward to furthering development in this area.



## **Why Choose Relines South Africa?**

Relines South Africa is a service-oriented company; we focus on doing what it takes to meet our clients' timeline, budget, and savings targets. We actively participate in the creation and development of new initiatives designed to maximise efficiency, enhance services, and improve mill maintenance outcomes.

- Highly experienced personnel
- Proven operational excellence
- Remarkable workplace safety record
- Emphasis on efficient reline delivery and quality outcomes
- Train and develop our employees

- Our flexibility provides support for time critical works nationally
- We believe in accountability
- · Continual improvement reporting
- One stop shop for supplies and purchasing
- Delivering projects on time & on budget

### **Some Of Our Clients**















